

## **I haven't been receiving InfoBites or ICIP. Why have I stopped getting these?**

There are several reasons as to why this may have occurred.

- If your membership expires, you will not receive any of these resources until membership dues are paid.

- It's also possible that the email address we have on file is out of date. [Click here to learn more about updating your contact information.](#)

- We also suggest checking your message history. [Click here to learn more about viewing your message history.](#)

- Finally, we suggest verifying your contact preferences. [Click here to learn more about verifying your contact preferences.](#)

For further assistance, please contact us at [office@osap.org](mailto:office@osap.org) or +1 (410) 571-0003.