



Creating and Living a Culture of Compliance

This session will describe how to animate organizational values and create alignment behind them to foster a self-governing culture of compliance. We will make the case for inspiring employees through purpose to act as individual leaders around compliance, infection prevention, and safety. You will see how this is different and more effective than attempting to motivate people through performance-based rewards and expectations. You will learn how this approach supports a compliance culture that will, minimally, pivot your posture to one of proactive risk mitigation rather than being constrained to react to incidents. Importantly, you will see how this creates strategic differentiation for your business. We will focus on how to deploy this program to optimize infection prevention and safety in the dental practice and minimize adverse events.

LEARNING OBJECTIVES:

1. Describe the relationship between culture and compliance
2. Illustrate how the elements of an effective compliance program can be targeted to support infection prevention and safety
3. Identify ways to train repeatable infection control standards in your practices

CONTINUING EDUCATION

CE CREDITS: 1

EDUCATIONAL METHOD: Lecture, Recorded, Self-instructional (self-study)

LOCATION: Online

ORIGINAL RELEASE DATE: June 2022

EXPIRATION DATE: June 30, 2025

RECOGNITION STATEMENT

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SPEAKERS:

Michael Williamson, JD, CHC, CCEPHD, CHC
CHIEF COMPLIANCE & ETHICS OFFICER
Pacific Dental Services

Michael Williamson is the Chief Compliance Officer/Chief Privacy Officer for Pacific Dental Services LLP. He has been a compliance and ethics professional specializing in health care compliance for over 20 years. He is passionate about leveraging organizational values and culture to optimize risk mitigation. Michael is admitted to the Massachusetts Bar, the United States District Court for the District of Massachusetts, and the New York Bar. He founded a law practice that specialized in all aspects of healthcare compliance, served as Assistant General Counsel in the Commonwealth of Massachusetts Executive Office of Health & Human Services, and has held Chief Compliance Officer, V.P. of Risk Management and Chief Privacy Officer positions in the private sector where he has successfully designed and implemented ethics and compliance programs rooted in the principles of values-based, self-governance.

Disclosures: No relevant financial relationships to disclose

Stephanie Oxford, EFDA
SPECIALIST, INFECTION CONTROL
Pacific Dental Services

Ms. Oxford is a Specialist in back-office compliance at Pacific Dental Services. She currently lives in Smithville, MO. Her hobbies include spending time with her beautiful granddaughter. She recently achieved her OSAP-DALE Foundation Dental Infection Prevention and Control Certificate.

Disclosures: No relevant financial relationships to disclose

Shari Landes, RDA
BACK-OFFICE COMPLIANCE MANAGER
Pacific Dental Services

Ms. Landes works for Pacific Dental Services as the Back-office infection manager, supporting 850 Dental Practices. She is a member of the ADAA and OSAP. Ms. Landes enjoys camping, off-road riding, and pleasure travel.

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